WORKING TOGETHER TO PROTECT THE INTEGRITY AND RESILIENCE OF PHARMA SUPPLY CHAINS
The distribution of pharmaceutical products, as with most other products, is generally outsourced and in the past it is true to say that while the need for product quality standards were always addressed, the same could not be said for security standards. All too often it has been left to the logistics provider to set their own standards.

The landscape has changed in recent years with health regulators like the US Food and Drug Administration (FDA) placing an expectation on manufacturers to take responsibility for the complete supply chain to the customer. In addition there has been the increasing risk to pharmaceutical products being stolen, illegally traded and patient safety potentially being compromised as a result of storage conditions not being maintained. Even if products are recovered it is more often the case that those products would be written off.

Membership of the Transported Asset Protection Association (TAPA) helps pharmaceutical manufacturers in a number of ways:

- The use of internationally recognised and certified Security Standards to ensure products are adequately protected while still their responsibility
- It can help in the assessment of risk by using its Incident Information Service to highlight where cargo crime happens and the tactics used by organised criminal gangs
- To represent security risk for industry at a political level to help influence decision-makers
- Training in the adoption of TAPA Security Standards for both manufacturers and their outsourced logistics organisations

Networking at TAPA events with industry peers and service providers

This introduction to TAPA aims to make you better informed about our not-for-profit Association.

We hope you will appreciate the benefits to your company of becoming part of our Association and joining the other global manufacturers and supply chain stakeholders working together to achieve supply chain resilience and to stamp out the growing threat of international cargo crime.

We will be more than pleased to answer any questions you may have. Please contact us at info@tapaemea.org

THORSTEN NEUMANN
Chairman, TAPA EMEA

Adding Value to your In-House Programme to Ensure Supply Chain Resilience and Integrity
# 10 Reasons Why Companies Join TAPA EMEA

1. **To demonstrate their commitment to supply chain resilience and preventing product losses during the transportation process.**

2. **To benefit from unique networking opportunities with supply chain security and risk management professionals from many of the world’s leading buyers of transport and logistics services.**

3. **To meet logistics service providers which are clearly taking proactive steps to protect their customers’ goods in the supply chain.**

4. **To obtain cargo crime incident intelligence data from TAPA’s Incident Information Service (IIS), with regular incident alerts, monthly analysis, and quarterly and annual reports covering freight thefts across the EMEA region.**

5. **To understand when and where cargo crimes are occurring, the types of incidents taking place, the modus operandi of cargo thieves, and the types of products being stolen.**

6. **To attend TAPA’s twice-yearly main conferences in Europe and join some 300 supply chain security, logistics and security equipment/systems professionals participating in each event.**

7. **To participate in TAPA’s regional conferences that take place throughout the year in countries with high cargo crime incident rates, with input from local businesses and law enforcement agencies.**

8. **To have access to TAPA’s highly respected Facility Security Requirements (FSR) and Trucking Security Requirements (TSR) supply chain security standards to either gain certification for their own operations or to identify logistics service providers with TAPA-certified operations.**

9. **To benefit from free of charge training for TAPA’s Security Standards.**

10. **To build a network of like-minded supply chain security and logistics contacts to share experiences, knowledge, advice and best practice that helps to make supply chains more secure.**

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To find out more about joining TAPA EMEA please contact us at [info@tapaemea.org](mailto:info@tapaemea.org)
Making your supply chain more resilient

The Transported Asset Protection Association (TAPA) assists manufacturers and logistics service providers to achieve supply chain resilience.

Supporting our members’ own in-house security programmes, TAPA provides:

- Industry-leading supply chain Security Standards
- Free-of-charge training
- Cargo crime intelligence and incident alerts
- Conferences and regional events
- Unique networking opportunities with other supply chain security professionals

According to a European Parliament study, organised theft of commercial vehicles and their loads costs businesses €8.2 billion a year. TAPA estimates the true cost of cargo crime to be as much as twice the value of the stolen goods. Aside from the financial cost of recovery, for manufacturers and their logistics partners these crimes affect their ability to fulfill customer orders, damage their reputation, disrupt production schedules and lead to increased insurance premiums.

Reduced loss ratios

Adopting TAPA Security Standards as part of their supply chain security programmes means losses incurred by TAPA members are three times lower than the industry average.

As a TAPA member we will help you to protect your supply chain by enabling you to better understand the level of threat, the types of products criminals are targeting, when and where cargo crimes occur and the modus operandi thieves are using. Attacks on goods during the supply chain process are becoming more frequent, more sophisticated and more violent. TAPA membership can help you to put in place extra lines of defence to ensure your goods arrive securely at their destination by using industry best practice, intelligence sources and the shared knowledge and expertise of other members.

A unique forum

TAPA is a unique forum that unites global manufacturers, logistics service providers, transport operators, law enforcement agencies, and other stakeholders with the common aim of reducing losses from international supply chains and enabling supply chain resilience.

In Europe, the Middle East and Africa (EMEA), TAPA’s 470+ members include leading brands from a broad range of sectors, including high-tech, fashion, pharmaceuticals, tobacco, metal and luxury goods, as well as logistics and supply chain service providers.

We are helping to make your businesses more secure.

We invite you to join us.
2015 CARGO CRIMES IN EMEA

60
Hijackings were reported to IIS, 4% of all incidents.

341
TAPA was able to report a far more accurate picture of cargo crime in Belgium for 2015 thanks to data supplied by Belgian police. The 341 incidents in 2015 compared to 12 in 2014.

181
March 2015 was the highest month for cargo crime incidents with 181 reports to IIS, followed by November with 164 and May with 152.

29
The number of countries in the EMEA region reporting cargo crimes in 2015

22.5%
Number of recorded cargo crimes stating a loss value

60
9 Theft from Moving Vehicle cargo thefts were reported to IIS in 2015

1,515
Total number of incidents recorded by TAPA EMEA's Incident Information Service in 2015

458
Most recorded cargo crimes in 2015 occurred in the Netherlands, accounting for 30.2% of all incidents and representing a rise on the 258 crimes reported in 2014.

€22,791
The equivalent average loss for all 1,515 cargo crimes reported to TAPA EMEA

€3,000,000
The biggest single loss recorded by IIS in 2015 was the theft of pharmaceuticals from a Services 3rd Party Facility in Settala, Milan in Italy

€101,256
Average loss for cargo crimes reporting a value

€14,885,586
Combined loss for the top 10 reported cargo crimes in 2015, 43.1% of all thefts that stated a loss value

€34,528,558
Total loss for the 22.5% of crimes reporting a value

-55.4%
Reduction in the number of reported crimes with losses of more than €100,000

58.1%
Intrusion was the most frequently reported M.O. used by cargo thieves and was seen in a total of 880 crimes

+37.4%
Rise in the number of cargo crimes reported to IIS vs. 2014

-50.7% reduction in average losses in 2015 vs. 2014

139
Food & Drink was the product category with the highest number of recorded losses in 2015 featuring in 139 or 9.2% of incidents.

22.5%
Number of recorded cargo crimes stating a loss value

57.2%
Of all cargo crimes captured by TAPA EMEA in 2015 took place at unsecured parking locations, representing 866 of the 1,515 incidents

807
Or 53.3% of incidents during the year involved Theft from Vehicle, followed by 205 (13.5%) of Theft of Vehicle crimes, and 145 (9.6%) cases of Theft from Trailer.

4.6%
Of all incidents in 2015 were classed as major losses with a value over €100K
TAPA Security Standards

TAPA Security Standards have been developed by specialists from within our Association, in consultation with our global membership.

Updated every three years to tackle emerging threats, they are highly respected as the most effective and resilient supply chain security standards, and are frequently listed as a requirement in supplier contracts awarded by manufacturers.

TAPA Security Standards

- **FSR** – Facility Security Requirements
- **TSR** - Trucking Security Requirements
- **TACSS** - TAPA Air Cargo Security Standards

**FSR**
For secure warehouse operations and distribution centres.

**TSR**
Protecting high value goods in transit.

**TACSS**
Secure air cargo handling processes.

Each Standard is a certification programme and members are assessed by independent TAPA-approved auditors. They specify the minimum acceptable security standards for high value, theft targeted moving through the supply chain and the methods to maintain those standards. TAPA has also introduced an entry level self-certification programme for its FSR and TSR Security Standards.

TAPA Security Standards are a valuable quality and security benchmark for manufacturers to use as part of their selection of logistics partners.

‘Amgen’s mission is to serve patients and since joining TAPA, Amgen has derived significant benefit to its overall Supply Chain Security programme which is aimed at ensuring the integrity of the products that we deliver. We are now in the process of adopting TAPA Standards for use in our assessment and auditing of suppliers.’

Amgen

**Training**

TAPA EMEA members benefit from free FSR and TSR training courses across the region, which take place throughout the year and are available on a first come, first served basis.
Operating a resilient supply chain requires expert planning, information and intelligence.

In EMEA, organised criminal gangs are becoming increasingly daring and sophisticated in their attempts to steal high value, theft targeted products, to the extent that trucks are now even being attacked while they speed along European highways. So when it comes to preventing crime, fast and accurate intelligence is critical.

TAPA’s Incident Information Service (IIS) constantly monitors and captures cargo crime incident data, supported by the Association’s own members and national law enforcement agencies. This intelligence is shared with TAPA members using incident ‘alerts’, monthly analysis, quarterly reports and the IIS Annual Report.

Members use IIS intelligence to avoid incident ‘hotspots’ when planning transportation routes for high value loads and to gain a broader understanding of the tactics criminals are using to target facilities and goods in transit. IIS is a centralised resource bank of knowledge for TAPA members, enabling them to make better-informed decisions.

The voice of industry

TAPA works closely alongside law enforcement agencies, lawmakers and regulatory bodies, and other stakeholders.

It supports like-minded partners to promote supply chain security as well as initiatives working to reduce the level of cargo crime.

TAPA also joins forces with other industry bodies to lobby national governments to get them to recognise the growing threat of cargo crime in their countries, to understand the economic impact this can result in, to encourage them to take action, and to gain their support of industry-led initiatives.

‘TAPA standards are developed by professionals, supporting us to secure and protect our values across the globe. Seeing trends, collaboration, information systems and sharing is best practices across the industry is only one or the benefits and we all have the same target to avoid any loss.’ Roche
Networking events & sources of intelligence

In addition to regional meetings throughout the year, all TAPA EMEA members are invited to attend two main two-day conferences each year.

Attendied by around 300 supply chain security and logistics professionals, these events welcome experts from across the globe to give presentations and participate in panel discussions and workshops.

One of the other main benefits of participating in TAPA EMEA events is the unique networking opportunities they provide, enabling security and logistics specialists to establish new contacts and to exchange ideas, information and best practice to support supply chain resilience.

Conference topics include:
- Cargo crime case studies by manufacturers and logistics service providers
- Regulatory news
- Regional and national law enforcement updates
- Crime trends & analysis
- Emerging threats
- New crime prevention techniques
- Equipment and technology updates
- TAPA EMEA updates

NEXT CONFERENCE

PARIS CONFERENCE

13&14 APRIL 2016

‘Membership of TAPA complements our existing security arrangements and provides a globally acknowledged standard for the protection of goods in transit. We also value the opportunities that TAPA offers to share information and best practice with other manufacturers, the freight industry and key law enforcement partners in the countries in which we operate.’ AstraZeneca
How to become a member

TAPA EMEA is a not-for-profit association. Annual membership of TAPA EMEA costs €2,000 (plus taxes if applicable).

Your annual membership fee covers:

- Access to TAPA Security Standards & certification programmes
- Free training courses for TAPA Security Standards*
- Use of the IIS cargo crime intelligence service
- Incident ‘alerts’, monthly, quarterly and annual IIS data reports
- The opportunity to attend TAPA’s main and regional conferences*
- Participating in Working Groups
- TAPA EMEA’s monthly e-magazine, Vigilant

* Note: TAPA members are required to pay their own travel and accommodation costs when attending the Association’s conferences and training courses

‘Adopting TAPA has allowed us to set a baseline standard that is widely recognized, achievable, well researched, and most importantly, effective.’ Eli Lilly Global Security

Who can join?

Membership is open to manufacturers, logistics service providers, transport operators and insurers.

The organisation also has alliances and partnership agreements with other relevant associations and admits a restricted number of security service providers. Law enforcement agencies can join TAPA EMEA free of charge.

All membership applications are subject to approval by the TAPA EMEA Board of Directors.

For further information, please contact info@tapaemea.org
Meet some of our members
SUPPLY CHAIN SECURITY LEADERS WORKING TOGETHER TO FIGHT CARGO CRIME. JOIN US.

To receive a free copy of this report please email info@tapaemea.org